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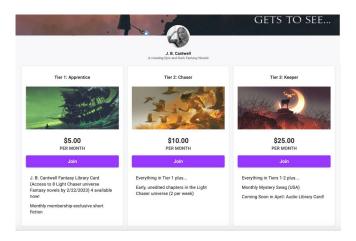
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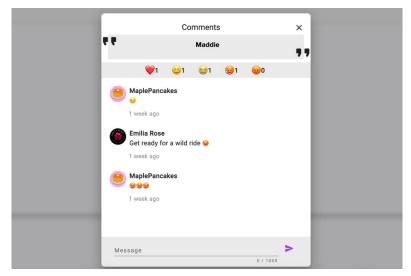


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How do memberships work on Ream?

Memberships are to each individual author. You get special rewards like early access to stories, sometimes bonus content and physical merchandise, and the good feeling of knowing you are helping an author you care about to create more of the stories you love.

Each author chooses their own rewards available at specific price points. These rewards may change over time as the author evolves their writing schedule and stories.

When am I charged?

You pay upfront for your membership and are charged immediately upon payment. Thus, if you are subscribing on April 10 for a \$10 per month membership to an author, you will be charged for your first month on April 10 and your second month on May 10.

How can I manage my subscriptions on Ream?

You can follow this guide to manage your subscriptions on Ream:

https://docs.google.com/document/d/1FdfY80QWkY3EM1qEWb3CNxFXpW7_eblZl05Db4KeOl

M/edit?usp=sharing

How do refunds work on Ream?

By default, there are no refunds on Ream. When readers create accounts on Ream, they agree with our TOS which states that readers can unsubscribe from authors at any time, but are unable to receive refunds because they have already received access to the content they paid for.

Individual authors can issue refunds to readers at their sole discretion. Ream does not issue refunds on behalf of authors.

Does Ream have a mobile app?

Yes, we have an app on both iOS and Android devices. You can follow the instructions to download the app here:

https://docs.google.com/document/d/1jhrsjLacvzCiUrJ2JyaMDFIBm6zwdLEOv327HYI-NiM/edit?usp=sharing

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